



National Aeronautics and
Space Administration

SA-05-99



Langley Research Center Safety Alert

Date: APR 28 1999

TO: All Langley Employees

FROM: 429/Head, Office of Safety and Facility Assurance, OSEMA

SUBJECT: Recall of Iomega Corporation Jaz Drives

The following information is being forwarded to potential users of Iomega Jaz drives. If you use one of these drives please read and follow the instructions below. Otherwise, ignore this notice.

In cooperation with the U.S. Consumer Products Safety Commission (CPSC), the Iomega Corporation is recalling 60,000 power supply units (PSU's) provided by Cortech Systems and included with Iomega external Jaz drives. Customers who purchased a Jaz 2GB drive or a remanufactured Jaz 1GB drive, or purchased a replacement or supplemental PSU, on or after September 1, 1998, may possibly have one of the affected power supplies.

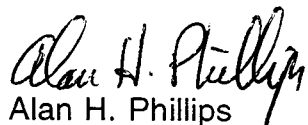
The power supply unit is the black box located along the power cord. The plastic PSU case may separate and expose internal electronics, which could potentially cause an electrical shock hazard to someone handling the power supply unit. Iomega discovered this problem in the process of shipping units. Neither Iomega nor the CPSC are aware of any injuries resulting from this situation.

Iomega has developed an exchange program for customers who have purchased affected PSU's, in which you will return the affected PSU once you have received the replacement. Packaging with return postage pre-paid will be provided to customers for the return of affected PSU's.

Instructions on determining whether you have an affected PSU and how to acquire a replacement is available through Iomega at URL:

<http://www.iomega.com/support/recalls/index.html>.

A 24-hour exchange hotline is also available at 1-800-781-3296 to assist customers in obtaining replacement units.



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421/HTG



**27-01 LARC ACTIVE CIVIL SERVICE
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